



WorkCloud Communication Sub-Processor Schedule

Zebra may use Zebra Affiliates or other listed Sub-Processors to provide limited services to Customers on behalf of Zebra. Zebra Affiliates and Sub-Processors may require access to customers’ personal data to deliver the services they are contracted for.

Below is the schedule of current Zebra Affiliates and Sub-Processors involved with Zebra’s Customers.

Name	Address	Country / Location	Description of Services	Data Transfer Mechanism
Any Zebra Affiliate located in the EEA	EEA	EEA	Data Processing Services	Not applicable – entity located in the EEA
Any Global Zebra Affiliate	Worldwide	Worldwide	Data Processing Services	Adequacy Decision or/and EU Standard Contractual Clauses / UK International Data Transfer Addendum
Cybage Software Pvt. Ltd. (An ISO 27001 Company)	25/A1, West Avenue, Opp to Nagarwala School Kalyani Nagar, Pune, Maharashtra 411006, India	India	Consulting vendor who provides administrative processing for software applications	EU Standard Contractual Clauses / UK International Data Transfer Addendum
Dynatrace	1601 Trapelo Road, Suite 116, Waltham, MA 02451, USA	USA	System/Solutions operational/transactional monitoring	EU Standard Contractual Clauses / UK International Data Transfer Addendum
Google Cloud Platform	1600 Amphitheatre Parkway	USA	Data buckets/storage for import and/or export of provisioning data, reporting/metrics	Data Privacy Framework Program

	Mountain View, CA 94043, USA			
Jira Servicedesk	Atlassian Inc. 350 Bush Street Floor 13 San Francisco, CA 94104, USA	USA	Feature Request and Issue ticketing system for WFC Solutions	EU Standard Contractual Clauses / UK International Data Transfer Addendum
Microsoft Corporation (Azure)	Microsoft Inc. 1 Microsoft Way Redmond, WA 98052, USA	Regionally dependent: NA: US Central Region EMEA: Netherlands APAC: Melbourne	Workcloud Communication are hosted in Azure cloud services - all features of solution (provisioning, extension management, communications, reporting, user profile management.	Data Privacy Framework Program
Microsoft Corporation (Power BI)	Microsoft Inc. 1 Microsoft Way Redmond, WA 98052, USA	USA	Reporting tool used to capture data across multiple systems	Data Privacy Framework Program
Oracle Corporation	500 Oracle Parkway Redwood Shores, CA 94065, USA	USA	Customer Purchase Order Information for payment of services	EU Standard Contractual Clauses / UK International Data Transfer Addendum
Reverera	300 Park Blvd Suite 400 Itasca, IL 60143, USA	USA	Licensing information (Customer Name, quantity of licenses, types, expiration data, customer contact info)	EU Standard Contractual Clauses / UK International Data Transfer Addendum
Salesforce.com Inc.	The Landmark @ One Market Suite 300 San Francisco, CA 94105, USA	USA	Ticketing system for Workcloud Communication	EU Standard Contractual Clauses / UK International Data Transfer Addendum

San Luis Aviation Corp (ES Chat)	3450 Broad St, Suite 106, San Luis Obispo, CA 93401, USA	USA	Initial Provisioning of PTT Pro users	Data Privacy Framework Program
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NOTICE AND DISCLAIMER: This schedule is valid and current at the time it is issued. Zebra reserves the right to amend this schedule at any time and to notify customers of any new or replacement Sub-Processors through posting on Zebra’s website.

Schedule updated on 31 January 2024