



# Zebra Mobile Learning Platform

End-to-end training packages for all your employees

Employee training often lacks consistency. With seasonal workers or high turnovers, bringing everyone up to speed quickly is a major challenge. At the same time, training staff on new technologies can take too long and many of the immediate benefits are lost in the process. These difficulties in training translate into slower ROIs for adopting new technologies, solutions and workflows.

So how do you guarantee faster onboarding, end-user adoption and training for new processes?

## Zebra Mobile Learning Platform

Utilize the Zebra Mobile Learning Platform to implement end-to-end employee training packages to help you accelerate how your employees acquire the skills they need to deliver rapid returns on your investment. Designed to help meet your needs across all roles and skills, and all Zebra products and solutions, Zebra Mobile Learning Platform packages include: Onboarding; Cross-Skilling and Management Change.

## Learning Methods At-A-Glance

Whether you prefer on-demand eLearning or remote instructor-led training, leverage Zebra's more than 50 years of industry knowledge and experience. Zebra Mobile Learning Platform packages are delivered via these methods:



**Video on Device (VOD):** On-the-job learning and support via Zebra's easy-to-use on-device application and short micro-learning videos.



**Know it Now (KIN):** Bite-size, tailored learning videos or training content mapped to specific points of an application providing contextual awareness to the user in the moment of need.



**Instructor-Led Training (ILT):** **Virtual** and **in-person** instructor-led training using a web conferencing or training tool.



**Online Training:** Create customized and interactive training content for hardware and software implementations.



## Industry Applications



Retail



Healthcare



Government



Manufacturing



Transportation & Logistics

## Zebra Mobile Learning Platform Full-Training Packages

	Training Who	Training How	Training Results
<b>Onboarding</b>	<ul style="list-style-type: none"> <li>• <b>New hires</b></li> <li>• <b>New roles</b></li> <li>• <b>Frontline workers for new:</b> <ul style="list-style-type: none"> <li>– Workflows &amp; processes</li> <li>– Technologies &amp; solutions</li> <li>– Policies &amp; procedures</li> <li>– Technical &amp; non-technical needs</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>End-to-end courseware</b></li> <li>• <b>Hands-on, interactive learning</b></li> <li>• <b>Competency testing &amp; assessments</b></li> <li>• <b>Tailored learning paths for:</b> <ul style="list-style-type: none"> <li>– New hire orientations</li> <li>– VOD, KIN, VILT, Quick Start Guide (QSG)</li> <li>– Printer training package</li> <li>– Android™ for administrators</li> <li>– Process scoping</li> </ul> </li> </ul>	<p><b>Increase:</b></p> <ul style="list-style-type: none"> <li>– Process efficiencies</li> <li>– Productivity &amp; job satisfaction</li> <li>– Staff confidence &amp; competence</li> </ul> <p><b>Reduce:</b></p> <ul style="list-style-type: none"> <li>– Turnover</li> <li>– Repair and No Fault Found (NFF) rates</li> <li>– Customer overheads via promoting best practices</li> </ul>
<b>Cross-Skilling</b>	<ul style="list-style-type: none"> <li>• <b>Frontline workers</b> <ul style="list-style-type: none"> <li>– Rapid upskilling &amp; multi-skilling/cross-skilling</li> </ul> </li> <li>• <b>New hires &amp; contractors</b> <ul style="list-style-type: none"> <li>– Rapid ramp up &amp; onboarding</li> <li>– Policies &amp; procedure</li> <li>– Technical &amp; non-technical needs</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Out-of-the-box offers</b></li> <li>• <b>Plug &amp; Play options</b></li> <li>• <b>Rapid deployment tools (VOD, KIN, VILT, QSG)</b></li> <li>• <b>Proximity-sensor learning</b></li> <li>• <b>Device sanitization packages</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>Empower staff agility to work across multiple areas</b></li> <li>• <b>Enable businesses to redeploy staff according to need</b></li> <li>• <b>Increase:</b> <ul style="list-style-type: none"> <li>– Staff &amp; customer safety</li> <li>– Customer visibility to staff skill sets</li> <li>– Productivity in new skill sets</li> </ul> </li> </ul>
<b>Management Change</b>	<ul style="list-style-type: none"> <li>• <b>Frontline workers, new hires &amp; contractors</b> <ul style="list-style-type: none"> <li>– Facilitate mechanisms to track conformity</li> <li>– Supporting data &amp; analytics</li> <li>– Embed conformity &amp; metrics into training delivery &amp; day-to-day tasks</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Tools, checklists, protocols</b></li> <li>• <b>Relevant data analytics (VOD &amp; console)</b></li> <li>• <b>Compliance tracking (LMS)</b></li> <li>• <b>On-device reminders &amp; prompts</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>Drive efficiency gains with data &amp; immediate training</b></li> <li>• <b>Promote standardization &amp; best practices</b></li> <li>• <b>Enable uniformity of processes</b></li> <li>• <b>Deploy when, how and where needed</b></li> </ul>

### Next Step: Schedule a Complimentary Learning Consultation

Zebra's complimentary virtual consultations give you a chance to explore learning strategies to build your business and drive faster ROI. Let's talk about the needs in your learning ecosystem, which learning mechanisms can improve user adoption, and more.

For more information, please visit [www.zebra.com/services](http://www.zebra.com/services)



**NA and Corporate Headquarters**  
+1 800 423 0442  
inquiry4@zebra.com

**Asia-Pacific Headquarters**  
+65 6858 0722  
contact.apac@zebra.com

**EMEA Headquarters**  
zebra.com/locations  
contact.emea@zebra.com

**Latin America Headquarters**  
+1 786 245 3934  
la.contactme@zebra.com