



## Triple the functionality of your Zebra devices with **Workstation Connect**

### Turn your Zebra mobile computers and tablets into Android-powered workstations and POS stations for superior value

Your workers depend on their Zebra mobile computers for the information access they need to perform everyday tasks when they are on the go. But they also often need desktop computers and Point-of-Sale (POS) stations. Tasks that require heavier data entry, navigation of information-dense applications or simultaneous interaction with multiple applications are easier with a large screen, keyboard, mouse and other purpose-built peripherals. And many industries need the flexibility to take payment just about anywhere — from retail stores to resorts, car rental agencies and more. But what if your Zebra mobile computers and tablets could do it all?

Introducing Workstation Connect, a powerful solution that allows you to quickly and easily turn Zebra mobile computers and tablets into workstations and POS stations, on demand. The same Zebra mobile device workers use to complete many tasks throughout the day can also power a fully-featured workstation or POS, driving costs and energy usage down — and the value of Zebra mobile devices up.

Zebra Workstation Connect mobile-driven workstations and POS stations use less than half the power of traditional desktop or laptop computers — and you no longer need to purchase separate desktop computers to power complete workstations or POS stations. The result? Lower energy costs, lower capital costs, lower operational costs and a greener organization. And since your Zebra mobile devices can be used as a mobile computer, a workstation and a POS station, functionality is tripled, delivering a superior return on investment.

#### Benefits

- Triples the functionality of your Zebra mobile devices — mobile computer, workstation and POS — increasing return on investment
- Eliminate the need to purchase desktop computers — without eliminating desktop computer functionality
- Simplify infrastructure, reducing capital and operational costs
- Give workers more functionality to execute more workflows with one device, improving productivity



The same Zebra handheld mobile computer or tablet that your associates use to help answer customer questions, check inventory and more can also become a fully-featured point of sale, complete with a payment terminal, receipt printer and scanner. Create a fixed POS or a hybrid POS — where associates can remove the mobile device from the POS station as needed to perform tasks throughout the store, and then simply dock the device in the Connect Cradle or Connect Hub to ring up purchases.

## Features

### Create fully-featured workstations with a Connect Cradle

Connect Cradles offer HDMI, Ethernet and four USB-A ports, plus a 3.5 mm headset jack. Just drop the Zebra mobile device into the Connect Cradle to connect a keyboard, mouse, printer, handheld scanner and headset, allowing workers to complete more types of workflows with their Zebra mobile device. Connect Cradles are available for a large selection of Zebra mobile computers and tablets, allowing you to select the right device and the right durability for different workgroups.

### Create fully-featured Point-of-Sale (POS) stations with a Connect Cradle or Connect Hub

Connect Cradles and Connect Hubs share most of the same connections as the Workstation Connect Cradle — HDMI, Ethernet, three USB-A ports and a 3.5 mm headset jack. Three additional Powered USB ports connect POS-specific peripherals — including a payment terminal, receipt printer and presentation or handheld scanner.

Connect Cradles for POS are available for a large selection of Zebra mobile computers and tablets, including Zebra's latest enterprise-class rugged mobile devices.

The Connect Hub for POS connects to the ET4X rugged tablet presentation stand, creating a sleek and versatile POS station. The tablet can be used in any orientation — horizontal, vertical

and rotated on demand to best fit the information on the display. And the ability to securely lock the tablet in the stand with a programmable soft key opens the door to many use cases, including kiosks, self-checkout, assisted selling and fixed POS.

### Reduce energy consumption by 50%<sup>1</sup>

Zebra mobile-driven workstations consume less than half the power of a traditional desktop computer. Your energy costs are reduced. And the 'green' score of your organization is greatly improved through energy savings and the reduction of the number of devices required to run your business.

### Support for touch and standard displays

Extend the same touchscreen experience on the mobile computer to the workstation for consistency or utilize existing standard displays for a more traditional desktop experience.

### Dual mode support — desktop and mirror

You can mirror the content on the Zebra mobile device screen on an external monitor or present a completely different desktop with the applications and content of your choice.

### An intuitive desktop user interface

Your users will find everything they expect in a desktop interface — from home screen shortcuts to a task bar, status icons and audio and notification panels. Just like any desktop, users can open and interact with multiple applications simultaneously in individual resizable windows.

Just drop a Zebra handheld mobile computer or tablet into a Connect Cradle to create a fully featured mobile-driven workstation, complete with a large display, keyboard, mouse, printer and headset. All the apps on the Zebra mobile device are available on the workstation. Any line of business app can be accessed on the workstation display. And a Zebra mobile-driven workstation uses less than half the energy of a traditional workstation.



### Control over feature access

You determine what users see and what functions are accessible on their Workstation Connect home screen, allowing you to control the simplicity of the end-user environment and customize the solution for a wide range of use cases.

### Support for a wide range of applications

Workstation Connect provides the flexibility to support the apps you use today — and tomorrow. Integrate native Android and web-based apps, as well as industry leading Virtual Desktop Infrastructure (VDI), collaboration and device management apps and more.

### Built-in support for Zebra's latest devices — and future mobile computing platforms

Workstation Connect is designed from the ground up for compatibility with all of Zebra's most current devices. And with support for the platforms and Android versions of the future, you can migrate to next-generation devices — while maintaining the ability to double as workstations.

### Locking cable cover

The easy-to-install locking cable cover secures and protects the connections of all peripherals, preventing accidental disconnects and discouraging the connection of non-authorized devices — such as a Flash drive or printer.

### Complete control over allowable peripherals

USB Host Manager delivers enterprise secure peripheral management. With this Mobility DNA app, you can easily manage which peripherals are permitted to connect to the Zebra mobile

device. You can define devices by manufacturer, model number, serial number and more. And the list can be easily deployed to Connect Cradles and Connect Hubs via your Enterprise Mobility Manager (EMM) and more.

### Flexible audio capabilities

Connect the speaker of your choice through either one of the USB ports or the 3.5 mm headset jack<sup>2</sup>. Or use the 3.5 mm jack for headphones to provide comprehensive voice support for better workforce collaboration without requiring additional voice-enabled devices — such as a PBX handset or two-way radio.

### Rich voice capabilities with support for Workforce Connect

When Zebra mobile devices are docked in the Connect Cradle or Connect Hub, Workforce Connect voice solutions continue to be available — and are also available on the workstation. Just connect a headset to the Connect Cradle or Connect Hub via the integrated audio jack<sup>2</sup> or USB port to enable push-to-talk calls over Wi-Fi and cellular networks through Workforce Connect PTT Pro, as well as PBX calls through Workforce Connect Voice. The result? Regardless of whether workers are using their Zebra device in 'mobile mode' or to drive a workstation or POS station, they can easily call co-workers, managers and experts to get the information needed to complete tasks — and take calls from customers to answer questions, place orders and more.

## How it works

Create an on-demand workstation or POS station in four steps. Select a compatible host Zebra rugged mobile computer or ET4x tablet. Configure and deploy Workstation Connect software on the devices to enable workstation and POS functionality. Configure and deploy the USB Host Manager software to ensure only authorized peripherals are recognized. Connect all the peripherals you need to either a Connect Cradle or a Connect Hub. Then simply dock the Zebra device in the Connect Cradle or Connect Hub to activate a fully-featured workstation or POS station.

### 1 Zebra host rugged mobile computer or tablet



**Choose the right device for the job :** Zebra's latest mobile computers and rugged ET4X tablet support Workstation Connect, allowing you to select the right form factor, the right level of ruggedness, the right features and the right wireless connections for different users and departments — as well as create workstations and POS stations with the devices you already own.

### 2 Connect Cradles and Connect Hubs



**Connect Cradles for workstations:** Get all the connections required to turn Zebra rugged mobile computers and tablets into fully-featured workstations, including: HDMI to support a high-resolution external monitor; Ethernet for wired network connectivity; 3.5 mm jack<sup>2</sup> for wired headsets to support voice apps and four (4) USB-A ports to connect a keyboard, mouse, printer, scanner and more.

**Connect Cradles and Connect Hubs for POS:** Get all the connections required to turn Zebra rugged mobile computers and tablets into fully-featured POS stations with nearly the same connections as Connect Cradles for workstations, plus the PoweredUSB ports required for POS peripherals: one (1) 24V PoweredUSB port for a receipt printer and two (2) 12V PoweredUSB ports for a payment terminal and scanner. Connect Cradles for POS are available for Zebra handheld touch mobile computers; Connect Hub for POS connects to the ET4X rugged tablet presentation stand, creating a sleek and versatile POS.

### 3 Workstation Connect software

Zebra WorkstationConnect™

**Advanced software delivers advanced features:** Enables workers to simply dock their Zebra rugged mobile computers and tablets in a Connect Cradle or Connect Hub to create fully-featured workstations and POS stations.

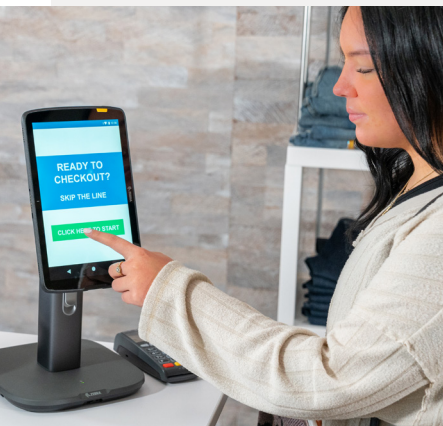
### 4 USB Host Manager software



**Prevent the connection of unauthorized devices:** The USB Host Manager software polices the peripherals that are attached to a Connect Cradle or Connect Hub, ensuring that only approved peripherals are connected. Simply create a list of permitted peripherals through a variety of identifying information — such as manufacturer, model and serial number. Unauthorized devices will not be permitted to connect.

# Workstation Connect in action

## Retail



### Store Associates: Training

Employee training videos and self-paced training courses are much more effective on a large screen. Workers can simply dock their mobile computers to use Workstation Connect to participate in training courses. Headphone support ensures customers and co-workers who may be in the vicinity are not disturbed.



### Store Associates: Assisted Selling

More complex sales often require customization or professional services. With Workstation Connect, an associate can dock their mobile computer to use a large screen to provide further assistance to the customer during the sales process. The list of materials for the bid can be created easily by scanning on-screen barcodes or accessing a catalog to locate part numbers and prices.



### Store Manager

The retail store manager traditionally utilizes two devices: a mobile computer out on the sales floor, and a workstation or laptop in the backroom. But with Workstation Connect, store managers can do it all with their Zebra mobile computer. Inventory, pricing and point of sale line of business applications, as well as office applications, can now be accessed on a large screen via the mobile computer. And while store managers have one less device to use, there is no loss in functionality.



### Point-of-Sale for Checkout

A Workstation Connect mobile-driven POS station can enable virtually any shopping path:

- Line-busting: create a Workstation Connect hybrid POS station for line-busting wherever you need it, allowing associates to reduce wait times to prevent abandoned carts and lost sales.
- Returns: enable associates to dock their Zebra mobile device in any Workstation Connect hybrid POS to process a return.
- Buy-online-pickup-in-store (BOPIS): Create dedicated POS stations to make it easy for customers to pick up online orders.
- Department POS: Add temporary or permanent POS lanes wherever needed to ensure fast and easy checkout — and prevent lost sales due to long wait times.
- Self-service checkout: Set up temporary self-service checkout stands to meet demands during peak times and holidays; cost-effectively set up permanent self-service checkout stands to help prevent long lines.

## Where can you put Workstation Connect to work in Retail?

### Retail

- Food/grocery
- Drug stores
- Superstores/warehouse clubs
- Mass merchants
- Department stores
- Specialty stores

### Applications

#### Associate

- Assisted selling
- Returns processing
- Point of Sale (POS)
- Training

#### Store Manager

- Work schedules
- Communications — email and voice
- Monitor sales (POS)
- Report/presentation preparation

# Workstation Connect in action

## Warehouse



### Managers

Managers can dock their Zebra mobile devices and utilize their mobile-driven workstation for a wide variety of tasks that are better suited for a large screen, such as the creation of schedules, access to data-intensive line of business apps, report presentation, email and more.



### Warehouse Workers

Workers in receiving can utilize a mobile-driven workstation to print out paper and RFID labels for incoming inventory. Workers in shipping can utilize a mobile-driven workstation to print labels and bills of lading for outgoing shipments and more.

### Where can you put Workstation Connect to work in Warehousing?

#### Warehouses

- Manufacturing raw materials and finished goods warehouses
- Distribution center warehouses

#### Applications

##### Managers

- Work schedules
- Communications — email and voice
- Report/presentation preparation

##### Warehouse workers

- Inventory management

## Hospitality



### Concierge Services

Associates in hotels can use the same mobile device to quickly check-in guests, scan luggage tags, communicate with co-workers and easily switch to a full desktop screen to better assist guests with area restaurant and activity recommendations, elevating the level of service and the guest experience.

### Where can you put Workstation Connect to work in Hospitality?

#### Hospitality

- Hotels
- Car rentals

#### Applications

##### Concierge

- Guest assistance
- Check-in/checkout
- Point of sale

##### Manager

- Work schedules
- Communications — email and voice

# Workstation Connect in action

## Healthcare



### Clinician Workstation

Workstation Connect eliminates the need to juggle multiple devices and computing platforms for mobile and desktop workflows. Nurses get seamless access to all the capabilities required at the patient's bedside, such as scanning a wristband to verify patient identity/medication orders. They can easily switch to desktop mode to update a patient's electronic health record (EHR), complete a discharge form or perform any other task that's easier on a large screen.

### Where can you put Workstation Connect to work in Healthcare?

#### Healthcare

- Hospitals
- Clinics

#### Applications

##### Nurses

- EHR access and update
- Admission and discharge forms
- Scan barcodes for task accuracy and tracking
- Work schedules
- Image capture/proof of condition (wounds, incisions)

## Public Safety



### Officer In-vehicle Workstation

A vehicle cradle<sup>3</sup> creates a fully functional in-vehicle workstation for easy data entry and interaction with databases. Inside the vehicle, public safety officers can complete online forms to issue tickets, document incidents, access databases and more. Then, officers only need to lift the mobile computer from the cradle to take the mobile-powered workstation out of the car, providing seamless access at all times to information and device capabilities.

### Where can you put Workstation Connect to work in Public Safety?

#### Public Safety

- State and local law enforcement

#### Applications

##### Police officers (in-vehicle)

- Computer Aided Dispatch (CAD)
- Records Management System (RMS)
- Access control: facial recognition and biometrics
- Information systems (local and national)
- Law-enforcement applications
- Automatic License Plate Recognition (ALPR)
- Photographic evidence

For more information on how you can transform your Zebra mobile devices into workstations or POS stations, please visit [www.zebra.com/workstationconnect](http://www.zebra.com/workstationconnect)

1. Based on internal testing

2. Model dependent

3. Zebra Certified 3rd party accessory available in 2023



NA and Corporate Headquarters  
+1 800 423 0442  
inquiry4@zebra.com

Asia-Pacific Headquarters  
+65 6858 0722  
contact.apac@zebra.com

EMEA Headquarters  
zebra.com/locations  
contact.emea@zebra.com

Latin America Headquarters  
zebra.com/locations  
la.contactme@zebra.com

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